

## QUALITY POLICY STATEMENT

Avondale is dedicated to the quality policy that will ensure that its products and services fully meet the requirements of the customers at all times. The goal of the company is to achieve a high level of customer satisfaction at all times. Commitment to the implementation of supporting managerial and business operational systems is essential to realising that goal.

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within this policy we are committed to operating our company under the disciplines and control of a Quality Management System conforming to the International Standard ISO9001:2008.

Our company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our customers.

We shall ensure that all our personnel understand and fully implement our company's policies and objectives and are able to perform their duties effectively.

Signed



Michael J Symons  
Director

6 June 2016